



# NEWGEN SOFTWARE TECHNOLOGIES: Software products company providing enterprise-wide, mission critical solutions helping organisations drive digital transformation and competitive differentiation

**Digitise** 



**Process & Adapt** 



Communicate



Enterprise Content Management

Deliver contextual content for smarter decision making and improved collaboration



Business Process Management

Create smarter processes, empower knowledge workers and build responsive business



Customer Communication Management

Create, personalize and deliver interactive communication to enhance customer experience







#### ▶ Newgen Today\*







FORRESTER® Industry
Gartner Recognition





All figures as of March 2018

#### Strong Industry Recognition Validates Culture of Innovation

## Gartner



A Niche Player in Magic Quadrant for Content Services
Platform, 2017
5 October 2017, Karen A. Hobert et al

" Leader" in the Forrester Wave™: Enterprise Content Management – Transactional Content Services, Q2 2017

A Visionary in Magic Quadrant for Intelligent Business Process
Management Suites, 2017, 24 October 2017, Rob Dunie et al
Named on all 6 use cases in Critical Capabilities for Intelligent Business
Process Management Suites, 2018, Rob Dunie et al, 19 February 2018

"Leader" in the Forrester Wave™: Digital Process
Automation Software,

Q3 2017

A Niche Player in Magic Quadrant for Customer Communications Management Software 2017, 26 January 2017, Karen M. Shegda, Pete Basiliere

"Strong Performer" in the Forrester Wave™: Customer Communications Management, Q2 2016

Case Mgmt

**BPM** 

CCM

A Challenger in Magic Quadrant for BPM-Platform-Based Case Management Frameworks, 2016, 24 October 2016, Rob Dunie, Janelle B. Hill "Leader" in the Forrester Wave™: Cloud-Based
Dynamic Case Management (DCM),

Q1 2018

#### Leadership position across segments

#### Product Updates for 2018

Jan 2018

**OmniXtract Intelligent Data** Extraction VI.0

Combines the best of iPS (Intelligent Processing System) and OmniExtract for intelligent data extraction

Mar 2018

**OmniFlow iBPS Process Insights** 

**Beta Version** 

Process Insights (Beta Version) for improving business processes to deliver maximum value and reduce operational risks

Mar 2018

**OmniScan Bulk Scanning Engine ECM Suite V2.0** (Web) Pack 1

Robust Document Scanning with OCR rubber band extraction. PCI-DSS compliance, and mandatory document checks

V4.0 (Desktop) Service Pack 1 was released in Jan 2018 **Apr 2018** 

**OmniDocs Enterprise Content** Mgmt. Suite V10.0

Refreshed UI/ UX of Newgen OmniDocs with time-tested ECM capabilities offers enhanced user experience

**Apr 2018** 

**OmniOMS** Customer Communication **Mgmt Suite** V8.3

Enriched User Experience with redesigned UI and extended templates library. table optimization and more

May 2018

**OmniScan Bulk Scanning Engine ECM Suite** V4.1

Advanced. distributed document scanning solution with features including Auto Face Detection. Auto Capture Index Values, Template Management and MSI Installer

**July 2018** 

**OmniFlow iBPS** V 4.0

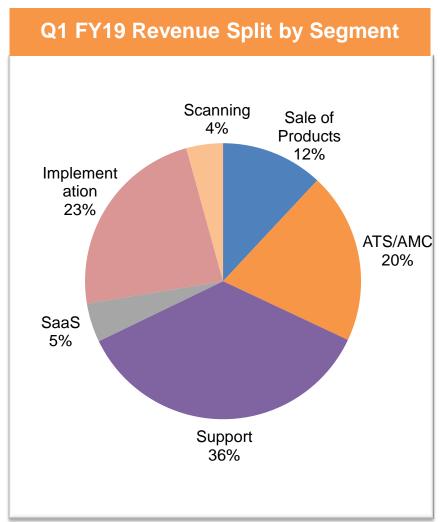
Improved User Interface of the Form Builder, Better Information Security, Additional Language Support, Integration with Google Drive and Web Service **Enhancements** 

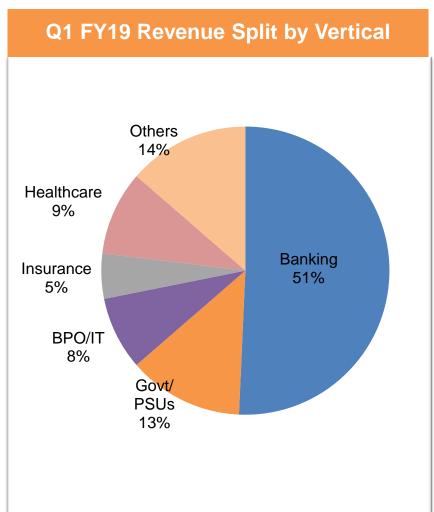
#### Financial Summary – Q1FY19 v/s Q1 FY'18 (Consolidated)

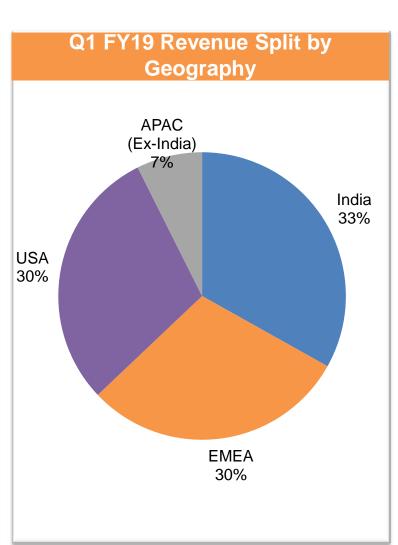
Particulars	Metrics	Q1FY19 (Unaudited)	Q1 FY18 (Unaudited)	YoY Growth
Revenue (INR Mn)	Revenue from operations	1,064.7	885.9	20%
	Other Income	78.0	9.6	715%
	Total Income	1,142.7	895.5	28%
Profits (INR Mn)	EBITDA (adjusted for other income)	5.6	-3.6	NA
	Profit before tax	49.3	-19.4	NA
	Profit after tax	38.7	-15.0	NA
Margin (%)	EBITDA (adjusted for other income)	0.5%	-0.4%	)
	Profit before tax	4.3%	-2.2%	,
	Profit after tax	3.4%	-1.7%	)
EPS (INR)	Basic	0.57	-0.24	NA
	Diluted	0.56	-0.23	NA

- Total Income (Consolidated) up by 28% YoY. Consolidated Revenue from operations witnessed strong growth momentum across US, APAC and EMEA region
- Software license business is usually seasonal in nature primarily given the large enterprise account buying patterns leading to substantial revenues and profits booked in the second half of the financial year
- The Group adopted Ind AS 115, Revenue from Contracts with Customers using cumulative catch-up transition method. The date of the initial application is 1 April 2018 and the impact of the same on revenues is not material

#### ► Diversification Across Verticals and Geographies







#### Business Highlights – Q1 FY'19

**Strengthening global presence:** Strong broad based growth (YoY) in USA (46%), APAC (25%) and EMEA (17%).

**Prestigious customer wins made during the year:** 17 new customer additions in Q1 FY'19 including 4 in US with enhanced average deal sizes

## Company continues to strengthen the horizontal product platform with vertical service accelerators:

- ✓ Banking & Financial Services vertical comprised 51% of revenues;
- ✓ Government/ PSU comprised 13% and Healthcare comprised 9% of revenues during the quarter

**Scaling Cloud/ SaaS product business:** SaaS revenues were at Rs 4.9 crores, contributing 5% to revenue from operations compared to Rs 1.9 crores in the corresponding quarter last year

#### Business Highlights – Q1 FY'19

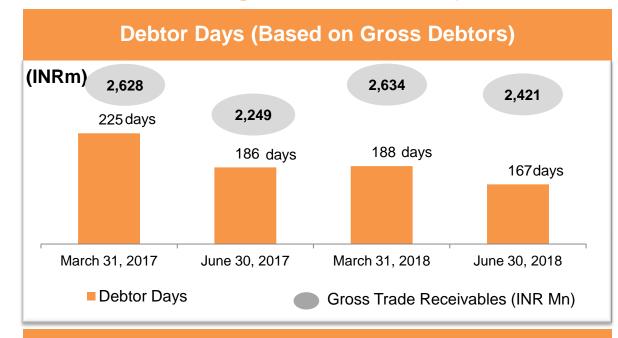
**Continued focus on product and innovation:** Company released OmniDocs V10.0, Omni OMS V8.3 and OmniScan V4.1 during the quarter in order to provide advanced features & functionality, enhanced user experience to customers, improved information security and easier integration

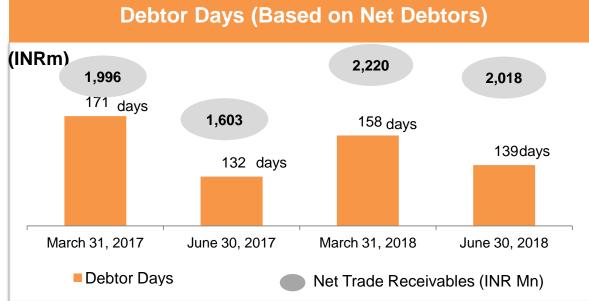
Newgen & Bank Muscat, Sultanate of Oman together were the winner of The Asian Banker Award for "Best Retail Payment Initiative, Application or Programme in the Middle East", 2018 for automating financial processes, including outward remittance, standing orders, speed transfers overseas and inward enquiries using Newgen's solutions

Newgen & one of the world's largest banking and financial services organizations together were the Gold Stevie Winner for Asia Pacific Stevie Awards for "The Innovative Use of Technology in Customer Service", 2018 for delivering premium customer experience with digitization of credit card on-boarding using Newgen's solutions

Demonstrated Technologies to Drive Digital Transformation at Customer Conference 2018, Orlando: The Customer Conference in June 2018 in Orlando, US concluded on a high note and brought together industry leaders, influencers, and analysts from leading organizations across the US, Canada, Caribbean and South America. Newgen's customers, across verticals, presented their digital transformation stories through interesting case studies.

#### Improving Debtors Days





- Debtors days (based on Gross Debtors) as per Ind AS accounting standards reduced to 167 as on 30 June'18. (considering trailing twelve month revenues)
- Average Days Sales Outstanding were at 151 days compared to 148 days in previous year
- Several measures underway to improve average debtor days:
  - Stringent collection policy and related incentives
  - Improvement in contracting

### ► P&L Statement

(All amounts in INRm, except per share data and unless otherwise stated)	Q1 FY 2019 (Unaudited)	Q1 FY 2018 (Unaudited)	Q4 FY 2018 (Audited)
Revenue			
Revenue from operations	1,064.7	885.9	1,838.3
Other income	78.0	9.6	26.7
Total revenue	1,142.7	895.5	1,865.0
Expenses			
Employee benefits	650.3	526.7	654.9
Finance costs	19.7	10.3	20.1
Depreciation and amortisation	14.6	15.1	15.5
Other expenses	408.8	362.8	415.1
Total expenses	1,093.4	914.9	1,105.6
Profit before tax	49.3	-19.4	759.4
Tax expenses			
Current tax	14.5	22.9	80.4
MAT credit entitlement	-6.0	-	-8.7
Tax expense for earlier years	-	-	-
Deferred tax credit	2.2	-27.3	93.1
Profit after tax for the year	38.7	-15.0	594.6
Other comprehensive income/(loss) for the year, net of income tax	1.7	3.1	1.3
Total comprehensive income for the year	40.3	-11.9	595.9
Earnings per equity share (face value of Rs. 10 per share)			
Basic earning per share	0.57	-0.24	9.33
Diluted earning per share	0.56	-0.23	9.10



## Thank you

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## For any Investor Queries please contact:

Deepti Mehra Chugh Head – Investor Relations Phone: +91 11 46 533 200

Mail: deepti.chugh@newgen.co.in

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The company does not undertake to make any announcement in case any of these forward looking statements become materially incorrect in future or update any forward looking statements made from time to time by or on behalf of the company.